

RightCare Clinic

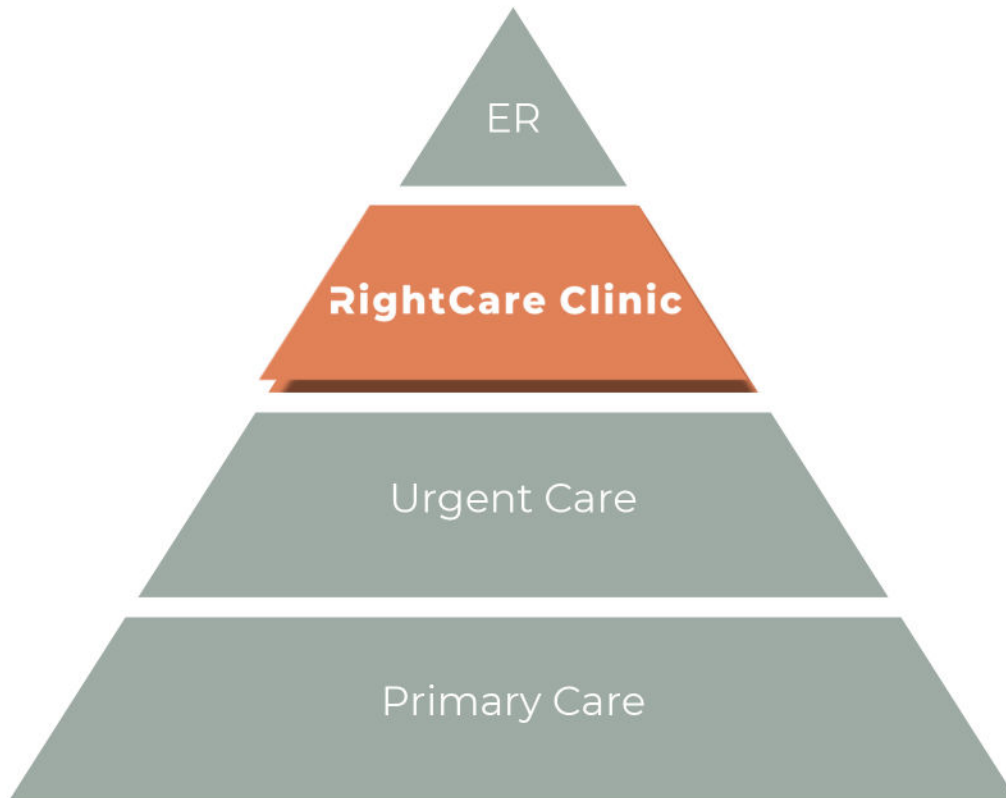
Powered by Emergency Care Specialists

Physician and Provider Resource Booklet



Partners in Health:

At RightCare Clinic, we're bridging the gap between urgent care and the ER with board-certified Emergency Medicine Physicians and advanced diagnostics in a comfortable, cost-effective environment.



Our Capabilities:

On-site Advanced Diagnostics: CT, X-ray, & comprehensive lab services with clear next steps.

Expert Care: All patients are seen by an Emergency Medicine Physician who validate your clinical judgement and instincts.

Comfortable Environment: Designed for patient comfort and anxiety reduction.

Cost-Effective: Lower costs than an ER visit with the same expertise.

Appointment Scheduling: Minimize wait time and get next steps sooner.

Our Approach:

We partner with practices to deliver exceptional patient care through a unique model: Emergency Medicine expertise in an accessible outpatient setting. This means shorter wait times, transparent pricing, and comprehensive diagnostics—all while maintaining the clinical excellence patients expect from ER-trained physicians.



Comprehensive solutions

State-of-the-art diagnostics with same-day results and direct provider communication, supporting your clinical decisions.



Comfort-first care

Top-tier medical care in an environment designed to put patients at ease.



Trusted emergency physicians

Partner with board-certified Emergency Medicine Physicians who respect your clinical judgment and provide rapid consultation.



Affordable expertise

Patients benefit from expert emergency care without the high costs associated with hospital visits.



Scheduled appointments

Ensuring your patient receives the attention they need when they need it, without unnecessary delays. With priority appointments available.

Clinical Services

► Laboratory:

- CBC with differential
 - Available for patients age 2 and older
- Lipid Panel
 - Cholesterol, HDL, nHDLc, LDL, Trig, VLDL
- Kidney Check
 - BUN, CRE, eGFR
- CMP
- D-Dimer
- NTproBNP
- High Sensitivity Troponin
- Venous Blood Gas with Lactic Acid
 - pH, pCO₂, pO₂, TCO₂, Na, K, Ca, Cl, Hgb, Hct, Glu, CRE, BUN, Urea
- Urinalysis
- Urine Pregnancy
- Influenza, Covid, RSV (PCR)
- Strep PCR
 - No culture required for negative tests
- Vaginal Swab
 - Bacterial Vaginosis, Candidiasis, trichomonas, chlamydia, gonorrhea
- Mono
- Fecal Occult Blood
- Glucometer

► Radiology:

- X-ray
- 64 slice CT
 - CT: head, neck, chest abdomen, pelvis, and extremities
 - CT Angio: coronary, head, neck, chest, abdomen, pelvis, and extremities
 - **Stat Reads: 1-2 hours, Routine Reads: 1-2 business days**

► EKG

► Eye Care:

- Fluorescein Eye Exam
- Woods Lamp
- Tonometer

► Epistaxis Care:

- Silver Nitrate
- Nasal Packing

► Laceration and Splinting Supplies

- Options for Pediatric Population:
 - Topical Numbing Spray
 - Intranasal Midazolam

► Resuscitation “Crash Cart” with monitor and defibrillator



Clinical Services

► IV Fluids & Medications:

(Not all encompassing and with national shortages call to confirm availability)

- Antibiotics:
 - Cefazolin
 - Ceftriaxone
- Cardiac Medications:
 - Adenosine
 - Diltiazem
 - Furosemide
 - Labetalol
 - Metoprolol
- Electrolyte Replacement:
 - Potassium Chloride
 - Magnesium Sulfate
- IV Fluids:
 - Normal Saline
 - D5NS
 - Lactated Ringers
- Narcotic Analgesics
 - Fentanyl
 - Morphine

*ALTO guidelines are followed with controlled substances
- Pain | Migraine | Antiemetic:
 - Diphenhydramine
 - Famotidine
 - Ketorolac
 - Ondansetron
 - Metoclopramide
- Respiratory Medications:
 - Albuterol
 - Albuterol + Ipratropium
 - Racemic Epinephrine
- Vaccines:
 - Tdap
- Steroids:
 - Dexamethasone
 - Hydrocortisone
 - Methylprednisolone
- Other:
 - Insulin
 - Thiamine

I have absolutely loved having the Right Care Clinic available. There are so many times where I would love to expedite a work up to ensure my patients safety/health and there's no ability to do that anywhere except the ED.

Sheetal Das, MD

Corewell Health, Internal Medicine

Leadership

For service inquiries, partnership opportunities, or to discuss new business initiatives, please contact a member of our leadership team below.



Todd Chassee, MD, FACEP
Medical & Laboratory Director
todd.chassee@ecs-wmi.com



Stephanie Mullennix, MSN, RN, AGCNS-BC, CEN, CPHQ
Senior Director, Clinical Operations
smullennix@ecs-wmi.com



Ashley Krommendyk, BSN, RN
Business Development Representative
akrommendyk@rightcareclinic.org

Appointments at RightCare Clinic

Same day. Next day. Complex concerns.

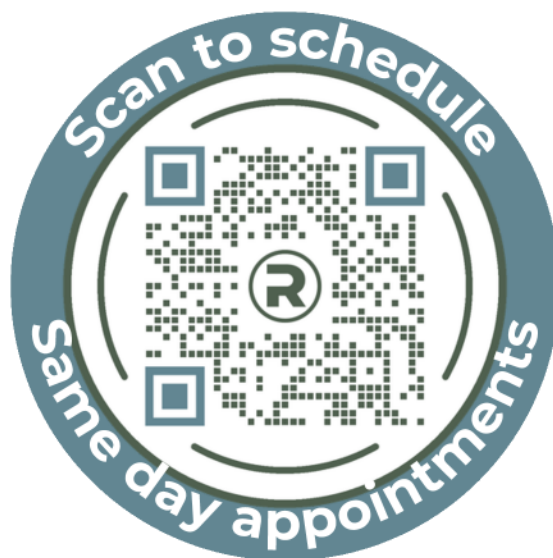
At RightCare Clinic, we understand that your patients' health and well-being are your top priority. Our highly qualified, Emergency Medicine trained physicians, nurses, and staff are dedicated to providing cost-effective care for treatment of illness or injury.

RightCare Clinic bills as a specialty physician practice without facility fees. Labs, medications, and imaging are billed separately.

Predictable Cash-pay pricing tiers available – for those with no medical insurance or those who choose not to use it.

Schedule an Appointment:

- Priority Scheduling: **616.888.3710**: Call our office directly to ensure prompt confirmation for urgent requests
- Scan the QR code or visit **RightCareClinic.org** to access our website and scheduling portal to view appointment availability.
- Fax any records, referral forms, or documentation to: **616.285.0840**





743 E Beltline NE, Grand Rapids, MI 49525
Priority Scheduling: 616.888.3710 | Fax: 616.285.0840
RightCareClinic.org